

Order Entry | History | Back | Forward

Part Order VIP

Define Order | Review Order | Receipt

Reason Code: *
 Warranty Replacement Parts
 Choose Reason Code
 Warranty Replacement Parts

Order Comments (Moen Visibility Only): *
 faucet leaks
 caps missing

Shipping Comments (Prints on packing slip):
 For Lauderdale job

Customer Information: Customer #: 4936, Name: VIP PLBG, Main Address: 25300 AL MOEN DR, Attention/Address 2: Attn Bill, City: NORTH OLMSTED, State or Region: OH, Postal Code: 44070-5619, Country: US, Reference #: Jacobs

Additional Moen information: Reason Code: Warranty Replacement Parts

1. Optional field to enter reference number or name
 2. Select Reason Code
 3. Enter reason for order
 4. Optional comments "these instructions are not for expedited shipping" Contact your TM if you need product shipped faster than ground.

All orders are shipped via ground carrier.

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Selected Part(s)

NOTE: Parts and materials from separate groups (such as Moen, NAFS, Creative Specialty, and Cleveland Faucet Group) must be on separate orders. *



Parts with zero quantity are automatically deleted.

Line No.:	Qty.:	Part No.:	Def.Code:	Action:	Note:
1	1	1225	Choose Def Code	delete	
2	2	1512bn	Choose Def Code	delete	
3	0		Customer Support	delete	
4	0		Leak	delete	
5	0		Unexpected Noise	delete	
6	0		Performance	delete	
7	0		Color	delete	
8	0		Packaging	delete	
9	0		Missing	delete	
10	0		Mixed Parts	delete	
			Damage	delete	
			Misassembly	delete	
			Choose Def Code	delete	

5. Enter quantities and part number
 6. Select reason for product from drop down

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 Add Rows | Clear Parts

Cancel | Clear Entire Form | Continue >>

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CustomerNet
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Order Entry | History | [Back](#) | [Forward](#)

Define Order | **Review Order** | [Receipt](#)

Customer Information

Customer #:
 Name:
 Main Address:
 Attention/Address 2:
 City:
 State or Region:
 Postal Code:
 Country:
 Reference #:

Additional Moen Information

Reason Code:
 Warranty Replacement Parts:
 Defect Codes:

Order Comments (Moen Visibility Only):
faucet leaks caps missing:

Shipping Comments (Prints on packing slip):
For Lauderdale job:

Selected Part(s)

Line No.:	Qty.:	Part No.:	Def.Code:	Description:	Unit Price:	Est. Delivery:	Valid?:	Note:
1	1	1225	Leak	CRTRGE MAGNUM CRD	23.10	10/14/09	✓	
2	2	1512BN	Missing	PLUG BTN WS RDMTF BN	8.85	10/14/09	✓	

Order Total : 40.80 (USD)

7. Review order page confirms product and notes

Selected Part(s)

Line No.:	Qty.:	Part No.:	Def.Code:	Description:	Unit Price:	Est. Delivery:	Valid?:	Note:
1	1	1225	Leak	CRTRGE MAGNUM CRD	23.10	10/14/09	✓	
2	2	1512BN	Missing	PLUG BTN WS RDMTF BN	8.85	10/14/09	✓	

Order Total : 40.80 (USD)

<< [Change Order](#) | [Complete Order](#)

8. Complete order finishes transaction

Country:

Selected Part(s)

Line No.:	Qty.:	Part No.:	Def.Code:	Description:	Unit Price:	Est. Delivery:	Valid?:	Note:
1	1	1225	Leak	CRTRGE MAGNUM CRD	23.10	10/14/09	✓	
2	2	1512BN	Missing	PLUG BTN WS RDMTF BN	8.85	10/14/09	✓	

Order Total : 40.80 (USD)
 Cost For You : 0.00 (USD)

Shipping Comments (Prints on packing slip):
For Lauderdale job:

Your order number is:
500695589

9. Order is complete, order number can be used to check status of order under 'my orders' page